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Senior Vice President Vice President
External Relations Public Affairs

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Dear Friends,

Every day, as I go through the stack of correspondence that crosses my desk, nothing gives me greater satisfaction or pleasure than to hear from patients who have come to NewYork-Presbyterian Hospital for their care. Often, they write to acknowledge their physicians and nurses; other times they express gratitude to other caregivers or employees who have made a difference during their stay. And, sometimes, our patients and family members also write to let us know how we can do better, and we welcome those suggestions.

These Letters from Home prompted us to reach out to some of the patients and family members who have written recently. Behind each letter is a story, and in the pages that follow you will meet the patients and, in some cases, their families, as well as the Hospital staff who inspired them to write.

For every letter of thanks that we receive, we also know that there are countless other instances where our staff have improved the lives of our patients—whether through the delivery of superb clinical care, providing a clean and safe environment, or offering a word of kindness and encouragement. We are proud of our Hospital and the employees who enable us to provide our patients with the highest quality of care.

Sincerely,

Herbert Pardes, MD
President and Chief Executive Officer
NewYork-Presbyterian Hospital
Here you have two physicians who are in different specialties and there’s something, I think, in the kind of masterful way they interact.
In 1998, Eleanore Bednarsh experienced heart irregularities and an overwhelming fatigue. Her gynecologist, William Ledger, M.D., suspected anemia, and referred Mrs. Bednarsh to Orli R. Etingin, M.D., Medical Director of the Iris Cantor Women’s Health Center. Mrs. Bednarsh, Lower School Head at a private New York City school, developed an immediate rapport with Dr. Etingin, appreciating her desire to speak with both her and her husband Gary in order to get a complete picture of her medical history.

“Dr. Etingin made me feel like she wanted to get to know me as an individual and not just what you see in the records and test results,” says Mrs. Bednarsh. “She also asked for my opinion, and my sense of what was going on. I was really blown away by her care.”

Dr. Etingin recommended an iron infusion, and within 24 hours, Mrs. Bednarsh says, “I felt like a completely new person.”

In 2004, Mrs. Bednarsh began feeling lightheaded and thought it might be the anemia returning. “Dr. Etingin insisted I come in right away. She told me in a very calm way that she wanted me to see Dr. Erica Jones, a cardiologist at the Center. Dr. Jones made room in her schedule to see me that same day.”

Dr. Jones determined Mrs. Bednarsh has mitral valve regurgitation, unrelated to the anemia. The condition has been managed with medication and is closely watched with regular echocardiograms.

“Dr. Jones gave me clear information, delivered in a way that was so reassuring,” says Mrs. Bednarsh. “She listened to my anxieties and considered no question insignificant.”

Mrs. Bednarsh’s high regard for her two physicians is entirely mutual. “Eleanore and I have developed a lovely relationship over the years,” notes Dr. Etingin. “I know what worries her and what she’s thinking even when she doesn’t tell me, because I’ve seen her through so many things.

“When she developed the cardiac problem, Erica was right there to see her,” adds Dr. Etingin. “I think that Eleanore feels very comfortable that we’re both here to take care of her together.”
As any busy mother juggling work and family knows, sometimes you just run out of time. Faith Medford faced such a situation when she learned that her son Hadah, 5, due to leave shortly for summer camp in Rochester, New York, would not be accepted without his immunization records.

“I hadn’t understood the urgency of getting those records,” says Mrs. Medford, whose son has asthma and receives care at the Audubon Practice in upper Manhattan, one of the primary care sites in New York-Presbyterian’s Ambulatory Care Network.

“I was beside myself with worry. I knew that it might be difficult to get his records quickly. That’s when Carol Pafundi just came out of nowhere.”

Carol Pafundi is a nurse practitioner at the Audubon Practice and a longtime employee of New York-Presbyterian Hospital with nearly 40 years of service. “Carol was calm as I told her my situation and she said, ‘It’s not a problem. Let me see what I can do to take care of this and help you.’”

Ms. Pafundi quickly gathered Hadah’s records and wrote the prescriptions for medications he would need to take with him. “She even went so far as to call the Volunteers of America Camp to make sure that they had received all the information needed,” says Mrs. Medford. “I so appreciated her patience and for not blaming me or telling me I should have done it sooner. I was just overwhelmed and grateful.”

Adds Jeffrey Medford, “So many times people complain when things go wrong. It’s also important to say thank you for the small things people do that mean so much.”
At the age of 42, Douglas Parbery, an amateur competitive bodybuilder, was, as he describes, “as healthy as a horse.” But all that changed when he started experiencing unusual symptoms. “My heart was palpitating and beating very hard with an irregular rhythm. I was restless all the time and very agitated,” recalls Mr. Parbery. Diagnosed with atrial fibrillation, he underwent cardioversion, a procedure that delivers an electrical shock to the heart to restore a normal rhythm. What was causing the abnormal rhythm, however, was a leaking aortic valve that would eventually need repair or replacement. “We were in complete shock,” says his wife, April. “That was my entrance into middle age,” says Mr. Parbery. “It was a bit of a rude awakening, but I accepted it and came to terms with it.”

When it became clear surgery was necessary, the Parberys came to NewYork-Presbyterian/Weill Cornell in May 2006 to consult with cardiothoracic surgeon Karl H. Krieger, M.D. “Dr. Krieger and his staff were completely available to us, answering all of our questions,” says Mr. Parbery. “Dr. Krieger explained the different types of valves—the bovine, the pig, or the artificial valve. I took the cow valve—maybe that explains my sudden penchant for clover,” he laughs.

While Mr. Parbery can make light looking back on his surgery, he says that after meeting Dr. Krieger and his team, he went into the procedure confident that it would be successful. Says Dr. Krieger, “Doug Parbery was quite young to require this kind of heart surgery, but he was very fit going into it and did very well postoperatively.”

“All of the staff were gracious and friendly and did their job with the utmost level of professionalism,” says Mr. Parbery. Dr. Krieger encouraged Mr. Parbery to resume physical activities once his recovery was complete. “He was quite adamant about that, and though I don’t see myself getting back to heavy weightlifting, I’m anxious to work out and start playing sports again.” >
My highest regards go to my surgeon, Dr. Karl Krieger, and his nurses. They are truly a world-class group of professionals. But I also want to make mention of the rest of the staff, from those who tended to me in the step-down unit, to the folks who transported me through the hospital, to the food service staff. They were all gracious and friendly, and helped make my experience much more comfortable and tolerable.
Dear Dr. Pardes,

My sincere thanks for the compassionate care my mother-in-law received during her hospital stay—from the emergency room to the rehabilitation center; from the volunteers, to the aides, to the nurses, to the doctors. They were all very approachable and accessible. They were patient, gentle and sensitive...they are the number ones.

Philomina John, Daughter-in-law of Mary George.
Mary George

With Mary George’s medical risks so high, it did, indeed, take a team to save her life. At 76 and debilitated with advanced heart disease, Mrs. George came to NewYork-Presbyterian/Columbia, brought by her daughter-in-law Philomena John, who has lived with Mrs. George since 1980.

“My mother-in-law arrived in the Emergency Department and was treated very aggressively for congestive heart failure,” says Mrs. John. “That was the beginning of her journey to the operating room.”

Cardiologist Kevin G. Dunsky, M.D., determined that Mrs. George had multi-valve disease, as well as coronary artery disease. “Dr. Dunsky told me that she would not live more than a week if she didn’t have surgery immediately,” says Mrs. John. Soon after, cardiothoracic surgeon Michael Argenziano, M.D., replaced her mitral and aortic valves and performed four coronary artery bypasses during a six-hour operation.

“The surgery was only one component of Mrs. George’s care, and even that required dozens of people,” says Dr. Argenziano. “The pre- and postoperative care is equally critical in getting patients—even especially sick older patients—through the process. Older patients can succumb to complications postoperatively, which is why it is so important to have a tremendous team—with Kevin as her cardiologist, Dr. Desmond Jordan as her anesthesiologist, the ICU staff, the nurses, social workers, physical therapists and everyone that’s involved in managing extremely fragile patients after a major operation.”

Mrs. George’s situation was further complicated by the fact that she only speaks Malayalam—one of 1,600 Indian dialects. Says Mrs. John, “We were so fortunate to have a Malayalam-speaking nurse. When she went to the rehabilitation unit, a translator from the Indian embassy was already on hand.”

One month later, Mrs. George was ready to go home—weak, to be sure, but on her way to recovery. “I cannot say enough about the entire staff—everyone was so helpful and supportive,” says Mrs. John. “Today Mom is doing great.”

Dr. Michael Argenziano and Dr. Kevin Dunsky are members of a superb team of physicians, nurses, and other healthcare professionals who, from evaluation through postoperative recovery and follow-up, make sure family members are involved every step of the way.

Special Deliveries

Of all the notes and letters of appreciation that we receive, none are perhaps more poignant than those sent by children. Their handmade artwork often conveys the depth of their feelings in ways that words cannot describe.
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“A complex surgery of this type requires incredible, delicate skill in order to have the result that we had,” says Dr. Dunsky. “Clearly this was a very high-risk patient who did incredibly well.”

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For more than 30 years, Jim Murphy has battled familial adenomatous polyposis (FAP), an inherited colorectal cancer syndrome, and for every one of those years, he has enlisted the physicians and health professionals at NewYork-Presbyterian Hospital to help him stay alive and healthy.

Mr. Murphy, whose grandmother, father, and two aunts all died from FAP, was diagnosed at the age of 15, and since then he has undergone several major colorectal surgeries and chemotherapy. Mr. Murphy first saw the late Scott Wadler, M.D., then Director of the Solid Tumor Service at NewYork-Presbyterian/Weill Cornell, who allayed his fears about treatment. Today, the 46-year-old financial analyst is closely followed by Joseph T. Ruggiero, M.D., hematologist/oncologist, Toyooki Sonoda, M.D., colorectal surgeon, and Felice Schnoll-Sussman, M.D., a gastroenterologist with the Jay Monahan Center for Gastrointestinal Health at NewYork-Presbyterian/Weill Cornell.

For people who have inherited the FAP mutation, the risk of developing colorectal cancer (without preventive management) is approximately 100 percent. There is no cure, but maintaining constant vigilance with regular checkups, screenings, and preventive treatment can help keep families healthy.

“NewYork-Presbyterian has certainly improved my life expectancy, and I feel confident about that,” says Mr. Murphy. “What genuinely bothers me the most is the unknown—and what if my children were to develop this. In that case, NewYork-Presbyterian would be critical to that care solution.”

“When I learned that my children have a 50 percent chance of inheriting the gene that causes this disease, I was devastated,” says his wife, Mary. “Dr. Schnoll-Sussman and Charlene Shultz, the Monahan Center’s genetic counselor, were able to talk me off the ledge. They explained that the disease does not present itself until adolescence and dissuaded me from having all of the children tested at the same time.” James, now 14, was tested just before his 11th birthday and does not carry the gene.

“Colon cancer is not a disease that’s easily discussed, and with kids it’s even more difficult,” notes Mrs. Murphy. “Dr. Schnoll-Sussman was really able to talk to James in terms that a 10-year-old understood. She and the genetics counselor were phenomenal.”

The Murphys also appreciate the fact that the Monahan Center provides a full range of multidisciplinary specialists and services in gastrointestinal cancer prevention and care in one location. Says Mrs. Murphy, “It makes an already difficult process much easier.”

“The Murphy family is dedicated to making sure that they are receiving a level of care that will be able to keep them healthy,” says Dr. Schnoll-Sussman. “And with that level of care, it is possible to lead completely normal, healthy lives within the constraints of the diagnosis.”

Dr. Felice Schnoll-Sussman, Teel Shah, physician’s assistant, and the Monahan Center team provide patients with access to a range of critically important services—from gastrointestinal screening and prevention to treatment and support.
Three months into her pregnancy, Kristen Deodato underwent emergency gallbladder surgery, and her developing baby, Jacob, survived the operation. But two months later, Kristen and her husband Matthew received devastating news: An ultrasound revealed a mass pressing on the baby’s trachea that was growing very aggressively. Physicians referred the couple to Morgan Stanley Children’s Hospital, eventually to meet with Charles J. Stolar, M.D., Director of Pediatric Surgery, obstetrician and maternal-fetal medicine specialist Todd J. Rosen, M.D., and Jeffrey A. Ascherman, M.D., Director of the Craniofacial Center. The mass—a teratoma—is a rare and usually benign tumor that would have to be removed quickly before it cut off his air supply.

“According to the sonograms and MRIs, the prognosis was grim,” says Mrs. Deodato. “The first time I met Dr. Stolar, however, he put us at ease. His outlook was fantastic. He said, ‘Here is what we can do. Here’s our plan. We’re experienced with this procedure, and we’ve done it before.’ He put everything into perspective and talked us through step by step.”

Under the auspices of the Center for Prenatal Pediatrics, several meetings and many hours of planning preceded the surgery. Dr. Stolar assembled a diagnostic and treatment team of 35 physicians, including maternal-fetal medicine specialists, pediatric surgeons, anesthesiologists, and neonatologists, 10 nurses, and six operating room technicians in preparation for performing an EXIT (ex utero intrapartum treatment) procedure.

“Because the baby had a large mass on his neck that could obstruct his airway, we were concerned that he would not be able to breathe after he was delivered,” says Dr. Rosen. “We partially delivered the baby by cesarean section and that allowed the neonatologists to intubate him while still on placental life support so that he would never be without oxygen. A number of teams representing various specialties were present to manage the baby’s acute problems, and then Dr. Stolar and his team removed the tumor.”

“It’s extraordinary that this medical center can put together that kind of team in a heartbeat,” notes Dr. Stolar. “The medical and surgical talent that could be amassed that quickly to work on a baby only four pounds is incredible.”

“Every time I look at Jacob now, I see a miracle,” adds Mr. Deodato. “We didn’t know if he was going to make it, and if he did, what condition he would be in. Fortunately, everything went according to plan.”

“Everyone we met at the Hospital was just great,” adds Mrs. Deodato, who took Jacob home two weeks later. “He continues to get speech and occupational and physical therapy, but he’s healing beautifully.”
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When Sophie Wilmet got the call that her eight-year-old son Vincent had accidentally been pushed and hit his head hard on the cement, she raced to his school fearing the worst. “The teacher heard a big bang and a crack as his head hit the floor, and Vincent was unconscious for a few seconds,” says Sophie Wilmet. “The nurse felt that after such a serious impact, he should be checked by his pediatrician.”

Sophie and her husband Stephane, who are French and American and have lived in different parts of the world, immediately saw their pediatrician who performed several neurological tests. When Vincent began to feel dizzy, he sent them directly to the Pediatric Emergency Service—a Level 1 Trauma Center—at the Komansky Center for Children’s Health at NewYork-Presbyterian/Weill Cornell.

“As Europeans, we are not used to having staff in such a big hospital being so nice and welcoming and kid-oriented,” says Mrs. Wilmet. “Dr. Michele Rosenthal and the pediatric emergency staff kept Vincent for more than six hours to monitor his neurological reactions. We were very impressed by the level of care and the environment. It was such a positive experience, and we felt we were in very good and professional hands. He turned out to be fine.”

“I’m glad the Wilmets had such a good experience,” notes Shari Platt, M.D., Chief of Pediatric Emergency Medicine. “That’s our goal with each patient who comes to us for care. Our doctors and nurses are highly skilled in pediatric emergency medicine. People don’t want to be in the ER—they aren’t planning to be here. But when they do have to come, we want to give the best possible care to the child, and to the whole family.”

To: Gerald M. Loughlin, MD
Chairman, Department of Pediatrics

My spouse, Sophie, and I wanted you to know how impressed and pleased we were with the friendly, professional, responsive and efficient visit we had with the pediatric emergency staff, and in particular, Dr. Michele Rosenthal. We hope that Dr. Rosenthal’s—and her team’s—commitment and integrity continues to be recognized within your department.

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The Murphy Family

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At NewYork-Presbyterian, you feel confident in the capabilities of the entire faculty, not just one individual. They coordinate a plan of action and you know that you’re getting the right kind of treatment. They all — in some way or shape — have saved my husband’s life.

James and Mary Murphy with Daniel, James Jr. and twins Madeline and Aidan
Not once during the 16 days of my hospitalization did I worry about the competence of any nurse assigned to my care. The expression “angels of mercy” truly applies to them. They are a tribute to the nursing profession.
Sister Maria Colabella

As a nurse for 47 years, Sister Maria Colabella would often encourage her patients to stay positive and envision a healthy future. “I approached my own heart surgery with that same idea, saying to myself, ‘This is going to heal me and I’m going to really be well.’ Seeing myself actually experiencing that convinced me all the more that what I’ve been teaching all these years really does work!” says Sister Maria, who underwent heart valve repair by cardiothoracic surgeon Craig R. Smith, M.D., at New York-Presbyterian/Columbia.

A Maryknoll Sister who has devoted her life to nursing and pastoral ministry with people who are sick, poor, and homeless in Africa, Latin America, and the United States, Sister Maria has found herself in need of care several times. A survivor of breast cancer twice, she also had heart surgery in 1973 to repair an atrial septal defect.

While serving in Peru in 1989, she developed atrial fibrillation associated with other cardiac problems. “Knowing I might need further heart surgery in the future, I also knew I wanted my care to be with physicians connected with NewYork-Presbyterian.”

Sister Maria has been followed by cardiologist David A. Rubin, M.D., for whom she has the highest regard. “He is truly a beautiful person and a wonderful physician who encompasses the healing art, as well as the science and medicine.”

On April 20, 2005, Sister Maria had her second heart surgery. “On my second post-operative day, I thanked Dr. Smith, and he replied, ‘Don’t thank me…you’re doing all the work!’” she recalls. “That statement all of a sudden put me in charge as well. Psychologically it made me realize, ‘Come on, keep working and get better, Maria.’”

During her 16-day hospitalization, Sister Maria took particular notice of the nurses who were constantly at her side. “I so much appreciated their empathy, and recognizing my need as a nurse to know more in depth about my care plan and treatment,” says Sister Maria. “They not only considered that need in me, their patient, but also reached out very caringly to my family, sisters in my community, and friends who were with me. Needless to say I was very grateful to and proud of these nurses.

“I think every illness, every surgery can be a transforming experience in one’s life,” she adds. “You’re forced to face the fear of the unknown, and then when you experience God’s healing and you are well, life becomes an even greater gift.”

(Left to right) Diane Amato, Administrator, Dr. David Rubin, Dr. Craig Smith, Elenita Ramos, R.N., Patient Care Director, and Angel Angeles, R.N., equate compassionate care with quality care, combining equal doses of expertise and encouragement for their severely ill patients.
Ilene Katz

“As a child, I was always depressed to some degree, though at the time it was interpreted that I was just ‘quiet,’” recalls Ilene Katz. “Looking back, I think I always suffered from depression.”

Today, with the support of her longtime psychotherapist, Judith E. Williams, L.C.S.W., and Darlene M. Mitera, M.D., a psychiatrist at New York-Presbyterian/Weill Cornell, Ms. Katz describes herself as a different person and is able to move on with her life.

Ms. Katz had been treated successfully for depression with medication and therapy for a number of years. But a year ago, taking prednisone for rheumatoid arthritis served to trigger a deep depression, one from which she could not emerge. “Medications were not working any more,” she says. “I was pretty much at wit’s end.”

“What impressed me about Ilene was that she had been functional for so long,” says Dr. Mitera. “But then she was unable to care not just for herself, but for her future. She couldn’t go forward.”

Dr. Mitera and Ms. Williams recommended that she receive electroconvulsive therapy (ECT), very precise and directed electrical currents that stimulate the brain and help to improve its neurochemistry, functioning similar to antidepressants, but more quick acting.

“Initially, I thought there was a stigma to having ECT,” notes Ms. Katz. “But then as I started feeling better and getting back to myself, I’m really grateful that it was available to me.”

“Ilene has a lot of strength and courage,” says Ms. Williams. “To see someone face something that difficult and debilitating, and not give up, is very inspiring.”

“As a nurse, I tend to be a giving person, so being on the other side—to now be the vulnerable person dependent on others was difficult,” says Ms. Katz. “I was asking for help, and it was nice to know that when I asked, I got it. Dr. Mitera and Ms. Williams came to see me every day. That sense of being taken care of provided me with great comfort and a positive feeling that I was going to get some kind of relief.

“Some days are still a struggle, and some days are very easy,” continues Ms. Katz. “I just want to be comfortable with myself. My goal is to take one day at a time and try to make the most of every day.”
I am writing to praise Dr. Darlene Mitera and social worker Judith Williams. Their compassion and encouragement gave me the strength to face each day and helped me to climb out of the deep, dark hole I was in. I will be forever appreciative for all they did.
John Nolasco and his mother, Lydia Ruiz, with Dottie, his Cairn Terrier
In 2002, just short of his 16th birthday, John Nolasco was injured in a football accident that left him paralyzed in both his arms and legs. In time, he developed a paralytic curvature of the spine making it very painful for him to sit in his wheelchair for any length of time.

“I had to stop my strengthening exercises or working on my computer because my shoulders were hurting too much,” he says.

John researched the Internet for help and found Christopher B. Michelsen, M.D., Chief of Orthopaedics at The Allen Pavilion of NewYork-Presbyterian and Chief of the Orthopaedic Spine Service at NewYork-Presbyterian/Columbia.

“We performed a spinal fusion with rods and screws to stabilize John’s spine and allow him to sit upright,” says Dr. Michelsen. “This enabled him to get back to the activities he is capable of doing and to improve his quality of life.”

Following surgery, John began a program of physical therapy developed by Erica (Ricki) Weisselberg, P.T.

“We worked with John and his mom and family who needed to learn some new things, like how to help him transfer from his chair to his bed,” says Ms. Weisselberg. “John was really great, and did everything that was asked of him. He gave me so much insight into patients who have sustained a spinal cord injury. It was my pleasure and honor to work with him.”

A college student, John, now 20, drives a van equipped with hand controls, enjoys sporting events and concerts, and working on his computer. He also plans to attend law school.

“Without the spinal fusion, John wouldn’t be able to proceed like he wants to,” adds Dr. Michelsen. “But he also had to have the will and desire to even want to go through with it. John’s attitude, his fortitude and his willingness to push himself…he’s the star.”

Dear Dr. Michelsen,

When my mother and I left after our initial visit with you, we both felt great confidence in you and what you might accomplish with the surgery. We were right! Your staff in the ICU was extremely knowledgeable.

Physical therapy was also a great pleasure. Both my mom and I really loved Kevin and Ricki so much.
NewYork-Presbyterian staff garner praise and appreciation from patients, colleagues, and supervisors alike for the roles they play in creating and maintaining an exemplary patient care environment. We’d like to introduce you to just a few of them.

Patricia Burnham
Nursing Attendant
Morgan Stanley Children’s Hospital

“Patricia embodies what excellent patient care should be. Her sweet and kind demeanor is always recognized by parents. She takes on extra tasks with a pleasant attitude, and her love of her job is evident from all the love shown to her by the families.”

Richard Adjei
Maintenance Worker
The Allen Pavilion

“Richard Adjei responds very quickly to any request made of him and always greets people with a smile. Every day he checks in with our nurse manager to see what is needed and what he can do to help us make our work environment safer.”

Hermann Duroseau
Oncology Pharmacist
Pharmacy Department
NewYork-Presbyterian/Columbia

“As a mentor to new staff members, Hermann is patient and very demanding of excellence. Almost everyone on IP-9 has gone through or graduated Hermann’s class and all are a testament to his exceptional abilities. Thank you, Hermann.”

Daphne Vaughan
Nutrition Assistant
NewYork-Presbyterian/Weill Cornell

“During her 30 years with the Hospital, Daphne has served every patient with a smile and a laugh. What a gem we have in Daphne Vaughan...She consistently provides internal and external customer service with a smile and positive attitude.”

Pina Salazar
Patient Financial Advisor
Charles B. Rangel Community Health Center
Ambulatory Care Network

“Pina displays excellence in customer service and a willingness to go above and beyond to satisfy patients’ needs. She is loved by patients and her co-workers, and she is admired by the children. We thank Pina for her patience and professionalism. She is a great team player.”

Shaun Nero
Nurse’s Aide
Medical/Surgical Department
NewYork-Presbyterian/Weill Cornell

“Shaun’s selfless service to others is an inspiration to the unit and the organization. Recently we had a young patient who was involved in a severe motorcycle accident and a decision needed to be made regarding the amputation of his leg. Shaun realized that the patient was facing a difficult decision and introduced him to a patient in the next room who had a double amputation years prior, and the two men enjoyed daily visits.”

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Jose Calderon
Valet Parking Attendant
Morgan Stanley Children’s Hospital

“One morning in January, a mother ran up to Jose carrying her baby and saying the baby was not breathing. Jose picked up the baby and ran three blocks to our Emergency Room. This is but one example of Jose’s commitment to the children and families who come to Morgan Stanley Children’s Hospital every day.”

Christine Segarra-Velez
Regional Coordinator
International Services Department
NewYork-Presbyterian/Columbia

“Ms. Segarra-Velez radiates confidence, and her communication skills denote intelligence and mastery of her profession. When she enters the room, an aura of trust and concern captivates those in her presence. I can tell that my mother feels safe, comfortable, and is cared for with devotion.”

Fernando Ore
Mental Health Worker
Partial Hospital Program
Westchester Division

“Fernando has worked at the Westchester Division for over 20 years. He is a dedicated team member who is gentle, courteous, and respectful to everyone — to colleagues and visitors, and especially to our patients. He is a valued employee, and we are fortunate to have him on our team.”

Evelyn Pena
X-Ray Technologist
The Allen Pavilion

“Evelyn goes beyond her duties, helping co-workers, patients, and their family members. When a patient needed to be rescheduled for a myelogram, Evelyn tried the whole day to contact the patient without any success. She then took the patient’s phone number and called him from home to make sure that the patient could reschedule the exam.”

Viterbo Minaya
Housekeeper
Environmental Services
NewYork-Presbyterian/Columbia

“Viterbo is a joy to work with and is truly a team player. He goes out of his way to make sure the area is clean and clearly takes pride in his work. It is this kind of attitude and hard work that makes NewYork-Presbyterian number one in New York and number six in the nation.”

Katherine Golder, R.N.
Nuclear Medicine Technologist
NewYork-Presbyterian/Weill Cornell

“My son is six months old and needed a renal scan to test his kidneys. I am full of praise for Katherine Golder and the other technologists from the Nuclear Medicine department. They were warm and kind, confident in their work, clear in their communication of what would happen and why, and they took really great care of my son.”
LEADERSHIP REPORT

Every patient experience at NewYork-Presbyterian Hospital is shaped by many factors: our clinical leadership, the expertise of our physicians and nurses, the skills of our patient care services and support departments, the environment in which we care for patients, the vision and strength of our Board of Trustees and administrative team, as well as the generosity of our many friends and donors. In 2006-2007, the Hospital noted extraordinary achievements in each of these areas that continue to help propel NewYork-Presbyterian into the highest tier of academic medical centers across the country.

John J. Mack
Chairman
Board of Trustees

Herbert Pardes, M.D.
President and
Chief Executive Officer

Hospital leadership, from left: Dr. Herbert Pardes, President and CEO; John J. Mack, Chairman, Board of Trustees; Vice Chairs Peter A. Georgescu, Charlotte M. Ford, Frank A. Bunnack Jr., and Jerry I. Speyer
LEADING THE WAY

In 2006-2007, we were pleased to name several renowned physician leaders who will advance clinical programs for our patients. These include Dr. Andrew I. Schafer, a highly respected hematologist, who joined us as Physician-in-Chief of NewYork-Presbyterian Hospital/Weill Cornell Medical Center, and Dr. Donald J. D’Amico, an internationally recognized leader in the treatment of macular degeneration, disorders of the retina, and diabetes-related eye disease, who was appointed Ophthalmologist-in-Chief here. Dr. Schafer, who was Chairman of Medicine at the University of Pennsylvania School of Medicine, brings nearly 30 years of experience in academic medicine. Dr. D’Amico was Associate Chief of Ophthalmology and Director of the Diabetic Unit at the Massachusetts Eye and Ear Infirmary.

Dr. Nitsana A. Spigland, a member of the NewYork-Presbyterian/Weill Cornell staff since 1995, was appointed Chief of Pediatric Surgery here. Dr. Andrew J. Dannenberg, Director of Cancer Prevention, has been appointed to lead a new initiative to establish a comprehensive Cancer Center on the NewYork-Presbyterian/Weill Cornell campus.

At NewYork-Presbyterian/Columbia, Dr. Edward P. Gehmann has joined the staff as Chief of Hematology and Oncology and Deputy Director for Clinical Research of the Herbert Irving Comprehensive Cancer Center. Our nationally recognized transplant program is being further strengthened with the appointment of Dr. Jean C. Emond, distinguished head of our liver transplant program, to lead a special Transplant Initiative—an interdisciplinary effort that will bring together the basic science, translational, and clinical research of each transplant service.

Morgan Stanley Children’s Hospital has appointed Dr. F. Meridith Sonnett as Director of Pediatric Emergency Medicine. We also welcomed Dr. Meyer Kattan, an expert in cystic fibrosis and asthma, as the Director for Pediatric Pulmonary. Dr. Kattan joins us from Mt. Sinai Medical Center.

Overseeing the cross-campus Department of Plastic and Reconstructive Surgery is Dr. Robert T. Grant, who has served as site Chief at NewYork-Presbyterian/Columbia since 1999.

Dr. William Hellenbrand, a world-renowned pediatric interventional cardiologist was appointed Chief of the joint Division of Pediatric Cardiology. Dr. Hellenbrand joined NewYork-Presbyterian in 1999.

ADVANCING MEDICINE

With the risk of skin cancer many times greater for organ transplant recipients than for anyone else, NewYork-Presbyterian/Columbia has opened a skin clinic for transplant patients—the first of its kind in New York State.

A Center for Adolescent Bariatric Surgery has been established at Morgan Stanley Children’s Hospital to offer young patients numerous strategies for losing weight and prevent the serious health risks associated with obesity. The Hospital is the only children’s hospital approved by the Food and Drug Administration to place adjustable gastric bands in patients younger than 18 years of age and was one of only three state centers selected by the New York State Department of Health for best practices in childhood obesity prevention.

In collaboration with Columbia University Medical Center, NewYork-Presbyterian has created the Avon Foundation Breast Imaging Center to provide underserved women with access to screening and diagnostic services, and the Avon Foundation Breast Cancer Research Laboratory, which is pursuing innovative basic science research focused on the underlying disease mechanisms.

The Allen Pavilion launched a new Division of Geriatric Medicine and Aging under the leadership of geriatrician Dr. Evelyn C. Granieri.
RECOGNIZING EXCELLENCE

The American College of Surgeons (ACS) has accredited NewYork-Presbyterian Hospital as a Center of Excellence for Obesity Surgery, inducting the program into its Bariatric Surgery Center Network. The ACS designated the Hospital as a top-rated 1A facility—the first such honor given in New York State.

In recognition that NewYork-Presbyterian has met the highest standards for the treatment of stroke patients, the Hospital received Stroke Center designation from the New York State Department of Health in 2006.

Last year, the Hospital became the largest transplant program in the United States based on heart, lung, kidney, pancreas, and liver transplants. The heart program and kidney program are first in the nation in terms of number of transplants performed. In February 2007, our transplant program was designated one of 12 high-performing centers nationally by a Department of Health and Human Services Best Practices Study. The lung transplant program at NewYork-Presbyterian/Columbia received a citation from the Scientific Registry of Transplant Recipients for survival outcomes that exceed expected rates. Our kidney transplant program at NewYork-Presbyterian/Weill Cornell—which has performed more than 3,000 transplants to date with its affiliate, The Rogosin Institute—also ranks in the top 5 percent with respect to one-year outcomes.

In February 2007, a report released by the New York State Department of Health showed that Morgan Stanley Children’s Hospital is a leader in the State for best outcomes for surgeries performed on children with congenital heart defects. In June 2007, a report published by the Department of Health and Human Services on national hospital mortality data for heart attack and heart failure showed NewYork-Presbyterian rates were lower than the national averages for both conditions.

FIRST AND FOREMOST

NewYork-Presbyterian physicians, who have faculty appointments at either Weill Cornell Medical College or Columbia University College of Physicians and Surgeons, continue to make history with groundbreaking procedures for a range of diverse and challenging diseases and disorders. These include:

- liver transplantation for bile duct cancer patients
- a stem cell clinical trial for severe coronary artery disease
- a multi-organ transplant in a single procedure on an eight-month-old boy
- demonstration of the ability of antibodies to directly target the blood supply of a variety of malignant tumors
- publication of a landmark study with Weill Cornell Medical College that reveals lung cancer 10-year survival greatly improves with annual CT screening
- discovery of a new antibody that may help in the body’s defense against Alzheimer’s and other neurodegenerative diseases

An Amazing Campaign

This past Spring, the Hospital launched a new marketing campaign—Amazing Things Are Happening Here—to further increase our visibility and reputation nationwide. High-impact, full-color advertisements—with photos by Pulitzer Prize–winning photojournalist and former White House photographer David Hume Kennerly—appeared in The Wall Street Journal and Continental Airlines Magazine. The ads highlighted examples of extraordinary patient stories—from the recovery of a severely injured firefighter to restoring the sight of a young girl suffering from diabetes—each emphasizing the quality care provided at NewYork-Presbyterian. Locally, the campaign also included radio spots featuring cardiothoracic surgeon Dr. Mehmet Oz. The response has been positively amazing.
• pioneering a revolutionary procedure called NOTES (Natural Transluminal Endoscopic Surgery), a minimally invasive technique utilizing natural body openings for access to internal sites, dramatically reducing the number of open abdominal surgeries

The Hospital was also the first to:
• perform catheter-based pulmonary valve replacement in New York City
• conduct a Phase 1 clinical trial using gene therapy to battle Parkinson’s disease
• offer a combined laparoscopy and colonoscopy procedure for difficult-to-remove polyps in the large intestine
• implant a novel stroke-prevention device for heart patients with atrial fibrillation

And, for the first time in history, a team of physician-scientists at NewYork-Presbyterian/Weill Cornell used deep brain stimulation to “awaken” a minimally conscious, severely brain-injured 38-year-old man who had been unable to communicate or eat by mouth for six years. He now performs both tasks daily.

FINANCIAL REPORT

In 2006, NewYork-Presbyterian realized a $90.8 million gain from operations. In addition, the Hospital had favorable investment earnings and an extremely strong fundraising year. To Realize Medicine’s Promise, the $1 billion Campaign for NewYork-Presbyterian Hospital, has been a tremendous success—reaching its goal nearly three years ahead of schedule. In 2006, fundraising totaled $212 million.

The Hospital’s program in grants, business, technology development, and policy development completed 2006 ahead of its budgeted target with $20.4 million in revenue.

To help lead our financial program, we recruited Gloria D. Reeg, an experienced investment adviser, to the new position of Chief Investment Officer. In addition, Phyllis Lantos, Chief Financial Officer, was promoted to Executive Vice President, Finance and Treasurer.

We continue to rigorously monitor the proposed actions of city, state and federal legislative and executive bodies. This year, the hospital industry was successful in moderating the Governor’s budget proposal, which would have cut substantial funds from hospitals, and federal efforts to institute severe cuts in Medicare and Medicaid.

ENHANCING THE ENVIRONMENT

In 2006, we moved forward with a number of exciting major building projects, including the Milstein Family Heart Center at NewYork-Presbyterian/Columbia, and the rooftop addition to the Greenberg Pavilion and the Advanced Therapeutics Services Center at NewYork-Presbyterian/Weill Cornell.

In addition, NewYork-Presbyterian/Columbia saw a complete renovation and expansion of the dialysis unit and construction of a new nephrology clinic to accommodate the growing volume of dialysis outpatients; installation of a new 16-slice CT scanner; and the equipping of two operating rooms with state-of-the-art video information displays—Walls of Knowledge. Morgan Stanley Children’s Hospital celebrated the opening of the Laura Rothenberg Bronchoscopy/Endoscopy Suite and the Lion’s Den, a new high-tech game room for our adolescent patients.

At NewYork-Presbyterian/Weill Cornell, a 10,000-square-foot state-of-the-art MRI suite was completed; Walls of Knowledge were constructed in two Greenberg Pavilion operating rooms; and a new interventional neuroradiology facility opened.

We also instituted a major bed replacement effort throughout the Hospital—replacing 80 percent of inpatient medical-surgical beds, upgrading all 242 critical care beds, and replacing mattresses and upgrading side rails for the remaining medical-surgical beds.

NURSING INITIATIVES

At the foundation of the Department of Nursing’s mission is an ongoing emphasis on enhancing quality and patient safety, improving outcomes, and maintaining clinical and performance excellence. In 2006, the Department continued to play a key role in the Hospital-wide We Put Patients First campaign, implementing relationship-based, and patient and family-centered care initiatives at each of the Hospital’s five sites. The Department also continued to further the development of nursing leaders through a partnership with the Nursing Leadership Academy and creation of a Master of Science degree program for nursing leadership in collaboration with New York University Wagner Graduate School of Public Service.

In 2006, the Department secured a major grant from the Jonas Center for Nursing Excellence to implement the NewYork-Presbyterian Nursing Residency Program and
established a collaborative post-baccalaureate Nurse Residency Program to assist new graduates as they transition to their professional role. The Division of Nursing Education continues to offer a robust program of training to ensure ongoing clinical competency for the over 1,400 registered nurses throughout all five sites and across the continuum of care at NewYork-Presbyterian Hospital.

The Department of Nursing is proud of its overall vacancy and turnover rates, both of which are below the national average. The success of the Department’s recruitment strategies is evident in the addition of 802 new hires in 2006, which was a 16 percent increase. The Department of Nursing continues to develop strategies to maintain our turnover and vacancy rates below national and regional health-care specific benchmarks.

**FOCUS ON QUALITY AND PATIENT SAFETY**

Under the astute leadership of trustee Arthur Hedge, the Board Committee on Quality has been monitoring the performance of the Hospital’s clinical and support departments on a variety of measures specified by the Joint Commission and by the medical and surgical specialty societies. The Committee now also reviews the Hospital’s performance on a growing number of quality measures that will be reported to and published by state and federal agencies and by accreditation and quality-monitoring organizations.

We are pleased to announce that Dr. Eliot J. Lazar has been appointed Vice President and Chief Quality Officer of NewYork-Presbyterian, responsible for overseeing the Hospital’s quality, performance improvement, and patient safety functions. Dr. Lazar, who joined NewYork-Presbyterian Healthcare System in 2000 as Vice President for Medical Affairs and will continue in that position, will play a leadership role in Joint Commission and regulatory compliance activities.

**STATE OF THE SYSTEM**

In February 2007, Wayne Osten was named Senior Vice President and Director of the NewYork-Presbyterian Healthcare System. Mr. Osten and his administrative team have made great progress on a number of fronts, including helping member institutions to better prepare for external regulatory scrutiny and address reimbursement challenges. Last year, the System implemented a number of quality initiatives. The System’s annual quality symposium is now one of the largest in the Northeast. In 2007, the System rolled out COQPIT (Comprehensive Organizational Quality Performance Information Tool), an innovative program that will give all hospitals in the System online access to data to benchmark their performance, identify opportunities for improvement, and to review their data on a case-specific basis. The System is also collaborating with our colleagues at the Methodist Hospital System in Houston and Weill Cornell Medical College to establish a permanent quality institute.

**STRIVING FOR EXCELLENCE**

We are pleased to report that NewYork-Presbyterian Hospital continues to excel in national and local rankings of best hospitals. According to the 2007 *U.S. News & World Report* “America’s Best Hospitals’ survey, NewYork-Presbyterian ranks first in New York City and sixth in the nation. It is the seventh consecutive year that NewYork-Presbyterian is the only New York metropolitan-area hospital on the magazine’s “Honor Roll,” which lists the top 18 hospitals nationally based on reputation, mortality rates, and other patient-care-related factors. NewYork-Presbyterian is the only New York metropolitan-area hospital—and one of only four Honor Roll hospitals—to rank in all 16 medical specialties included in the survey.

In August 2007, for the first time, *U.S. News & World Report* published an “America’s Best Children’s Hospitals” issue, which features a detailed listing of the nation’s top 30 children’s hospitals. NewYork-Presbyterian Hospital ranks first in New York and eighth in the nation for pediatric care, according to the published survey. The ranking accounts for NewYork-Presbyterian’s two major centers for children’s health care: Morgan Stanley Children’s Hospital and the Komansky Center for Children’s Health at NewYork-Presbyterian/Weill Cornell. Based on pediatric rankings reported in previous “Best Hospitals” issues, this year’s pediatric ranking represents the seventh year the Hospital is ranked in the top 10.

Such recognition can only be achieved and maintained through the ongoing commitment of our nearly 16,000 dedicated and hard-working employees, as well as the involvement of our many volunteers, friends, and donors who believe in the Hospital and our mission to provide the very best care medicine has to offer.
**NEW YORK-PRESBYTERIAN HOSPITAL**  
*Statistical Summary (2006)*

### PATIENT CARE

<table>
<thead>
<tr>
<th>Description</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patients Discharged (including neonatal)</td>
<td>92,684</td>
</tr>
<tr>
<td>Newborn</td>
<td>10,395</td>
</tr>
<tr>
<td>Psychiatric</td>
<td></td>
</tr>
<tr>
<td>Payne Whitney Clinic</td>
<td>1,182</td>
</tr>
<tr>
<td>NewYork-Presbyterian/Columbia</td>
<td>1,583</td>
</tr>
<tr>
<td>Westchester Division</td>
<td>3,667</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>109,511</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient Days, All Divisions (including newborns)</td>
<td>735,176</td>
</tr>
<tr>
<td>Visits to Day Hospital (ambulatory surgery)</td>
<td>49,067</td>
</tr>
<tr>
<td>Visits to Outpatient Clinics</td>
<td>665,348</td>
</tr>
<tr>
<td>Visits to Emergency Facilities</td>
<td>222,869</td>
</tr>
</tbody>
</table>

### DISTRIBUTION OF BEDS

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical/Surgical</td>
<td>1,579</td>
</tr>
<tr>
<td>Pediatrics</td>
<td>127</td>
</tr>
<tr>
<td>Maternity</td>
<td>140</td>
</tr>
<tr>
<td>Nursery</td>
<td>111</td>
</tr>
<tr>
<td>Psychiatric</td>
<td>378</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>2,335</strong></td>
</tr>
</tbody>
</table>

### SERVICES TO PATIENTS

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Laboratory</td>
<td>9,659,596</td>
</tr>
<tr>
<td>Blood Bank</td>
<td>453,227</td>
</tr>
<tr>
<td>Radioisotopes Services</td>
<td>18,484</td>
</tr>
<tr>
<td>X-ray Procedures</td>
<td>519,576</td>
</tr>
<tr>
<td>Operations</td>
<td>45,281</td>
</tr>
<tr>
<td>Deliveries</td>
<td>11,594</td>
</tr>
<tr>
<td>Electrocardiograms</td>
<td>227,441</td>
</tr>
<tr>
<td>Electroencephalograms</td>
<td>29,836</td>
</tr>
<tr>
<td>Therapy Treatments</td>
<td></td>
</tr>
<tr>
<td>(Physical, Occupational)</td>
<td>310,873</td>
</tr>
<tr>
<td>Transfusions</td>
<td>107,157</td>
</tr>
<tr>
<td>Average Number of Full-Time Employees</td>
<td>15,993</td>
</tr>
</tbody>
</table>
NEW YORK-PRESBYTERIAN HOSPITAL
Financial Summary January 1 - December 31, 2006

REVENUES AS A PERCENTAGE OF TOTAL PATIENT CARE AND OTHER REVENUES

<table>
<thead>
<tr>
<th>Revenues</th>
<th>$ Millions</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net Patient Revenues</td>
<td>2,599.5</td>
<td>91.7%</td>
</tr>
<tr>
<td>Other Revenues</td>
<td>234.0</td>
<td>8.3%</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td><strong>$2,833.5</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

EXPENSES AS A PERCENTAGE OF TOTAL EXPENSES

<table>
<thead>
<tr>
<th>Expenses</th>
<th>$ Millions</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries and Wages</td>
<td>1,240.7</td>
<td>45.2%</td>
</tr>
<tr>
<td>Employee Benefits</td>
<td>304.2</td>
<td>11.1%</td>
</tr>
<tr>
<td>Provision for Bad Debts</td>
<td>59.7</td>
<td>2.2%</td>
</tr>
<tr>
<td>Depreciation and Amortization</td>
<td>167.6</td>
<td>6.1%</td>
</tr>
<tr>
<td>Interest</td>
<td>43.9</td>
<td>1.6%</td>
</tr>
<tr>
<td>Supplies and Nonsalary Expenses</td>
<td>926.6</td>
<td>33.8%</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$2,742.7</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

Gain (Loss) from Operations $90.8

Note: The Hospital also expended $65.9 million in Charity Care.
NEW YORK-PRESBYTERIAN HOSPITAL

Governance

CORPORATE OFFICERS/TRUSTEES

John J. Mack**
Chairman

Frank A. Bennack Jr.
Charlotte M. Ford
Peter A. Georgescu
Jerry L. Speyer
Vice Chairman

Herbert Pardes, M.D.**
President and Chief Executive Officer

CHAIRMEN EMERITI

Daniel B. Burke
Maurice R. Greenberg
John F. McGillicuddy

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John K. Castle
Jean Clark
H. Rodgin Cohen, Esq.
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(as of November 8, 2007)

** John J. Mack is an ex officio member of all Board committees; Herbert Pardes, M.D., is an ex officio member of all Board committees except the Executive Compensation Committee and the Audit and Corporate Compliance Committee.

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- Larry Schafer
  - Vice President
  - Development

*as of November 8, 2007*
NEW YORK-PRESBYTERIAN HOSPITAL

Governance

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NewYork-Presbyterian/Weill Cornell

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NewYork-Presbyterian/Columbia

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Senior Vice President, Operations The Allen Pavilion

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Senior Vice President and Director NewYork-Presbyterian Healthcare System

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Senior Vice President Finance

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Senior Vice President and Chief Operating Officer Women’s Children’s and Community Health

Gary J. Zuar
Senior Vice President Finance

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Vice President Operations NewYork-Presbyterian Healthcare System

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Vice President and Chief Medical Officer, Medical Affairs Children’s Health Network

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Vice President Patient Care Services NewYork-Presbyterian/Weill Cornell

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Vice President, Board Relations, Secretary and Counsel

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Vice President, Risk Management and Associate General Counsel

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Vice President Community Health Development

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Vice President Clinical Services NewYork-Presbyterian/Columbia

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Vice President Public Affairs

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Special Assistant to the President and Vice President, Patient Services

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Vice President Human Resources NewYork-Presbyterian/Columbia

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Vice President Government and Community Affairs

Jaclyn A. Mucaria
Vice President Ambulatory Care and Patient-Centered Services

José Nuñez
Vice President International and Corporate Health Services

Bernadette O’Brien, RN
Vice President Operations Morgan Stanley Children’s Hospital of NewYork-Presbyterian

Bernadette Ocampo
Assistant Secretary

(as of November 8, 2007)
NEW YORK-PRESBYTERIAN HOSPITAL
Clinical Leadership

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Dental and Oral Surgery
Sidney B. Esgig, D.D.S.

Dermatology
David R. Bickers, M.D.

Emergency Medicine
James F. Giglio, M.D.

Family Medicine
Kathleen A. Klink, M.D.

Medicine
Donald W. Landry, M.D., Ph.D. (interim)

Neurological Surgery
Robert A. Solomon, M.D.

Neurology
Timothy A. pedley, M.D.

Obstetrics and Gynecology
Mary D’Alton, M.D.

Ophthalmology
Staniy Carter, M.D.

Orthopaedic Surgery
Louis U. Bigliani, M.D.

Otolaryngology
Lanny Garth Close, M.D.

Pathology
Michael L. Shelanski, M.D., Ph.D.

Pediatrics
Richard A. Polin, M.D. (interim)

Psychiatry
Jeffrey Lieberman, M.D.

Radiation Oncology
Philip O. Alderson, M.D. (interim)

Radiology
Philip O. Alderson, M.D.

Rehabilitation Medicine
Nancy E. Strauss, M.D. (interim)

Surgery
Craig R. Smith, M.D. (interim)

Urology
Mitchell C. Benson, M.D.

New York-Presbyterian Hospital/Weill Cornell Medical Center

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Cardiothoracic Surgery
O. Wayne Isom, M.D.

Dentistry, Oral and Maxillofacial Surgery
David A. Behrman, D.M.D.

Dermatology
Richard D. Granstein, M.D.

Emergency Medicine
Neal E. Flomenbaum, M.D.

Medicine
Andrew I. Schafer, M.D.

Neurology
M. Flint Beal, M.D.

Neurological Surgery
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Obstetrics and Gynecology
Frank A. Cherwinek, M.D.

Ophthalmology
Donald J. D’Amico, M.D.

Orthopaedic Surgery
Thomas P. Sculco, M.D. Surgeo-in-Chief Hospital for Special Surgery

Otorhinolaryngology
Michael G. Stewart, M.D.

Pathology
Daniel M. Knowles, M.D.

Pediatrics
Gerald M. Loughlin, M.D.

Psychiatry
Jack D. Barchas, M.D.

Public Health
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Radiation Oncology
Dattatreyyudu Nori, M.D.

Radiology
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Rehabilitation Medicine
Nancy E. Strauss, M.D. (interim)

Reproductive Medicine
Marc Goldstein, M.D. Co-Chief

Surgery
Zev Rosenwaks, M.D. Co-Chief

Transplantation Medicine and Extracorporeal Therapy
Manikam Suthanthiran, M.D.

Urology
Peter N. Schlegel, M.D.

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Nuclear Medicine
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Pulmonary Function
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(as of November 1, 2007)
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Cardiac ECG, Pediatrics
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Electromyography
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Rosemary Sullivan, M.A., R.N.
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Apothecary-in-Chief

(as of November 1, 2007)
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Children's Health
Aliza Koenigsberg

Digestive Diseases
Nicole Kail

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Ariella Harel

Geriatrics
Sarah Ferguson

Medicine
Tina Stimpson

Neuroscience
Gail Ryder

Oncology
Mara Bloom

Orthopaedic
Tina Stimpson

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Wanda Wooten

* Hospital member

(as of November 1, 2007)
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Mrs. David Dodge
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Secretary

Mrs. David L. Andrews
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Ms. Anne Lipari
Corresponding Secretary

Once again, the 15 active members, as well as the 28 associate members, are delighted to be supporting a scholarship for junior faculty at the Center for Women's Health. This will be our eighth grant in the amount of $50,000.

In addition, we have funded the following:

• $4,000 to the Medical Center Nursery School to help fund and run the school
• $2,500 to the Department of Social Work and Rehabilitative Medicine to enable the Clothing Fund to continue
• $4,000 to our Anna Ball Kneeland Fund to support educational programs and lectures for social workers
• $1,500 for printing a book of pictures and phrases, Crucial Communications, to help patients who, due to language, stroke, intubation or other physical or mental incapacities cannot communicate while in the Hospital
• Supplying volunteers in the Trained Liaison Comforter program in the ICU and Same Day/Ambulatory waiting areas
• Free parking for Auxiliary volunteers
• Participation in the United Hospital Fund's annual Auxiliary and Volunteer Day of Recognition

THE AUXILIARY

NewYork-Presbyterian Hospital/Weill Cornell Medical Center

Fran Poole
Chair

Kim Church
Elizabeth Johnson
Vice Chairs

Suzannah Smith
Secretary/Treasurer

Collette T. Kean
Chair Emeritus

2006 saw the continuation of our Holiday Express program in which holiday greens are delivered fresh from the farm to the doors of our supporters. All proceeds benefited the Pediatric Emergency Department.

The Auxiliary's mission of supporting the Hospital's many patient-related programs continued with funding grants to:

• Pediatric Primary Care Clinic
• Patient Recreation and Crafts Program
• Education Aids for the Social Services Department
• "Healthy Steps" for Young Children
• Paramedic Training Program
• Payne Whitney's Therapeutic Activities

Outstanding presentations for the educational lecture series continued, concluding with a presentation on plastic surgery. The Babies Alumni Program was pursued actively and added many new members to its roster.

Members of the Auxiliary of both centers also participate in the United Hospital Fund and Hospital Association of New York.

VOLUNTEERS

NewYork-Presbyterian Hospital

Rick Evans
Director
Volunteer and Patient-Centered Services

Evelyn Ramos
Manager
Volunteer Services
NewYork-Presbyterian/Columbia

Patricia Cho
Manager
Volunteer Services
NewYork-Presbyterian/Weill Cornell

Diane Clark
Manager
Volunteer and Patient Services
Westchester Division

Mayra Garcia
Manager
Volunteer Services
The Allen Pavilion

Barbara Smolek
Manager
Volunteer Services
Morgan Stanley Children's Hospital

Ariel Lenarduzzi
Manager
Interpreter Services

Volunteers are a key element of the We Put Patients First effort at NewYork-Presbyterian. In 2006, over 2,000 volunteers provided more than 190,000 hours of service in a wide array of programs and roles for our:

• Emergency Departments
• Child Life Program
• Pet Therapy Program
• Hospital Elder Life Program (HELP)
• Domestic and Other Violence Emergency (DOVE) Program
• Reach Out and Read
• Silver Spoons
• Trained Liaison Comforters (TLC)

Volunteers also helped at information desks and in waiting areas across our facilities.

In 2006, we launched exciting new volunteer programs, including the Comfort Zone designed to support caregivers; Nancy's Friends at NewYork-Presbyterian/Weill Cornell and Irving's Angels at NewYork-Presbyterian/Columbia to support oncology patients and their families; and new volunteer programs for the neurology units.

NewYork-Presbyterian's language assistance program, which provides services to patients with Limited English Proficiency, continues to pursue a wide array of initiatives aimed at maintaining high levels of patient and staff awareness regarding this important issue, as well as community outreach and interpreter competency and training programs.

This program continues to grow each year and is a gold standard in healthcare. In 2006, interpreter assistance was provided to patients at NewYork-Presbyterian facilities for 82 different languages, over 160,000 times. In addition, NewYork-Presbyterian sponsored its first annual conference for hospitals on language assistance programs. The conference was attended by over 170 leaders from four states.
Comprising 32 general acute-care hospital sites in New York, New Jersey, Connecticut, and Texas; as well as skilled nursing facilities and numerous other ambulatory and specialty providers, the NewYork-Presbyterian Healthcare System is one of the largest systems in the United States. The System's mission is to increase the availability of high-quality care, foster quality improvement, promote professional and operational excellence, and support the mission of its academic partners. The System currently serves nearly one out of every four patients seen in the greater New York metropolitan area.

NewYork-Presbyterian Hospital and its clinical service lines play an increasingly important role in expanding the scope of medical and surgical services offered at System institutions. Most general acute care members are also affiliates of one of two medical school partners: Columbia University College of Physicians and Surgeons and Weill Cornell Medical College. The activities of the System are overseen by a Board, which includes members from the NewYork-Presbyterian Board and chairpersons of member institutions. Listed here are key System leadership and members.

**NEWYORK-PRESBYTERIAN HEALTHCARE SYSTEM**

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Weill Cornell Medical College

Steven Shea, M.D.
Vice Dean, Faculty of Medicine and Senior Associate Dean for Clinical Affairs
Columbia University College of Physicians and Surgeons

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- Morgan Stanley Children's Hospital of NewYork-Presbyterian
- NewYork-Presbyterian/Columbia
- NewYork-Presbyterian/Weill Cornell
- Westchester Division

Bassett Healthcare
The Brooklyn Hospital Center
Holy Name Hospital
Hospital for Special Surgery
Lawrence Hospital Center
Methodist Hospital System
- Methodist Hospital/Houston
- Methodist Hospital/San Jacinto
- Methodist Hospital/Sugar Land
- Methodist Hospital/Willowbrook

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Amsterdam Nursing Home
St. Mary's Hospital for Children–Queens
The Silvercrest Center for Nursing and Rehabilitation

**AMBULATORY AND SPECIALTY MEMBERS**

Community Healthcare Network
Gracie Square Hospital
New York College of Podiatric Medicine & Foot Clinics of New York
The Rogosin Institute

**SPECIALTY REHABILITATION MEMBERS**

The Burke Rehabilitation Center
Helen Hayes Hospital

(As of November 1, 2007)
Development Report

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TO REALIZE MEDICINE’S PROMISE

Under the leadership of David Koch, Development Committee Chair, and Jerry Speyer, Campaign Chair, we secured new commitments of $1 million or more during 2006 from: Ewa and S. Daniel Abraham; Julie and Dwight Anderson; Steven and Alexandra Cohen; the Elaine Terner Cooper Foundation - Alan Mnuchin and Steven Mnuchin; the John and Myrna Daniels Charitable Foundation; Verna and David George; Maurice R. and Corinne P. Greenberg; the Elisabeth Katte Harris Trust; the Leona M. and Harry B. Helmsley Charitable Trust; Kevork and Sirwart Hovnanian; the Cora Hull Trust; Frank C. Lanza and Family; the Tse Kyung Lee estate; the Estelle Manning Trust; the Sir Edwin Manton estate; Sharmin and Bijan Mossavar-Rahmani; William R. Rhodes; Stephen M. Ross; Didi and Oscar S. Schafer; Monica M. and Richard D. Segal; Gail and Richard D. Siegal; the Rodgers Family Foundation; Ronald P. Stanton; Miriam T. and Howard N. Stern; the William E. S. Strong estate; Donald J. Trump; the DeWitt Wallace Fund at the New York Community Trust; the Philip Woodward Trust; and Kathryn D. Wriston.

CELEBRATING WITH FRIENDS AND SUPPORTERS

April saw the groundbreaking for the Vivian and Seymour Milstein Family Heart Center, which was attended by President Bill Clinton. The Milstein Family’s $50 million gift serves as a wonderful catalyst for the impact philanthropy has
on our Hospital. When it opens in 2009, this new center will offer patients a full range of services from advanced diagnostic techniques to the latest in minimally-invasive cardiac procedures and the use of surgical robotics.

In April 2006, a great time was had by all at the 18th Annual Hospital Gala, which brought in $3.1 million for our pediatric cardiology service. Co-chairs Alexandra and Steven Cohen and Glenn and Deborah Hutchins joined Faculty Co-chairs Drs. John Driscoll and Gerald Loughlin as 1,100 guests honored Morgan Stanley and Sir Edwin Manton (posthumously). Entertainment was provided by Grammy Award-winning artist Melissa Etheridge.

In June 2006, a celebration was held in tribute to the families of Mitchell Jacobson and Mark Gershwind, M.D., whose $30 million gift to NewYork-Presbyterian will establish The Gershwind Family Clinical Research Trials for Mesothelioma, support cutting-edge technology in the new Neurological Intensive Care Unit, and provide unrestricted funding for numerous other programs that will advance patient care. To recognize their generosity, NewYork-Presbyterian named the Gershwind and Jacobson Family Lobby in the Milstein Hospital Building in their honor.

In the fall, over 1,000 people attended Cabaret, which featured the 2006 American Idol winner Taylor Hicks. The event, emceed by Joy Behar of ABC-TV's The View, and chaired by Serena Boardman, Charlotte Ford, Collette Kean, Heather and Steven Mnuchin, Lisa and Richard Perry, and Bruce Ratner and Pamela Lipkin, MD, brought in over $2 million for NewYork-Presbyterian and Weill Cornell Medical College.

The 2006 annual Lying-In Hospital Fashion Show featured the designs of Bottega Veneta. Co-chaired by Sara Ayres, Sloan Barnett, Heather Mnuchin, Julia Koch, Suzanne Ircha, Danielle Ganek, and Fiona Druckenniller, the runway event benefited the Department of Obstetrics and Gynecology at NewYork-Presbyterian/Weill Cornell.

May 2007 marked the celebration of a “virtual” roof-raising to celebrate the beginning of construction on the new 14th floor addition to the Greenberg Pavilion and the Advanced Therapeutic Services Center (ATSC). The ATSC will house a new state-of-the-art blood bank, an expanded emergency department, interventional neuroradiology labs and futuristic ORs.

In June 2007, Sarah Nash, Trustee and Chair of the Children’s Advisory Council, welcomed over 130 friends of the Hospital as we officially cut the ribbon for the Phyllis and David Komansky Center for Children’s Health, giving pediatric medicine a unique identity at NewYork-Presbyterian/Weill Cornell.

We thank all our donors and supporters for their tireless dedication and generosity. They inspire our employees and allow them to put their best foot forward each and every day at a healthcare institution dedicated to being the very best there is.
NEW YORK-PRESBYTERIAN HOSPITAL

Advisory Councils

COLUMBIA PRESBYTERIAN HEALTH SCIENCES ADVISORY COUNCIL

The Columbia Presbyterian Health Sciences Advisory Council, under the leadership of David A. George, Council Chairman; Lee Goldman, M.D., Executive Vice President for Health and Biomedical Sciences and Dean of the Faculties of Health Sciences and Medicine for Columbia University Medical Center; and Herbert Pardes, M.D., President and CEO of New York-Presbyterian Hospital, is a shared advocacy group for the 168th Street campus of the Hospital and Columbia University Medical Center. It provides an important forum for educating friends, donors, and members of the community on issues of contemporary relevance in medicine. Through fellowship and friendly interaction, Council members, totaling 99 as of November 2007, serve as advocates and ambassadors for New York-Presbyterian Hospital and Columbia University Medical Center.

The Council meets twice annually. Its membership is made up of distinguished individuals drawn from the faculty and friends of New York-Presbyterian Hospital and Columbia University Medical Center. They contribute a variety of professional and personal skills and experience and are strongly committed to encouraging excellence in healthcare education, research, and patient care. This Council also carries out its mission through its six standing committees. During Council meetings, members of the faculty and staff present on topics pertinent to the Medical Center community. At the May 2007 meeting, the presentations were on Improving Patients’ Lives Through Technical Innovation. At the November 2007 meeting, Council members and guests heard presentations on Extending Life Through Transplantation. The Advisory Council also presents an Award for Distinguished Service to individuals and organizations that have shown a strong and committed interest in the health sciences and whose influence and reputation have made a significant public impact on health care. In 2007, journalist Bob Woodruff and retired New York Giants running back and NBC broadcaster Tiki Barber were each honored.

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(as of November 1, 2007)
The NewYork Weill Cornell Council has flourished under the leadership of Jeffrey W. Greenberg, Council Chairman; Antonio M. Gotto Jr., M.D., Stephen and Suzanne Weiss Dean of Weill Cornell Medical College; and Herbert Pardes, M.D., President and CEO of NewYork-Presbyterian Hospital. The Council is a shared advocacy group for the 68th Street campus of the Hospital and the Medical College, and it provides an important forum for educating friends, donors, and members of the community on issues of contemporary relevance in medicine. Through fellowship and friendly interaction, Council members, totaling 136 as of November 2007, serve as advocates and ambassadors for NewYork Weill Cornell Medical Center.

Last May, Gerald M. Loughlin, M.D., led a small-group tour of the Phyllis and David Komansky Center for Children’s Health. Then in June, the Council’s annual Spring Dinner at the St. Regis Hotel featured Zev Rosenwaks, M.D., speaking on In-Vitro Fertilization: Current Aspects and Future Promises. Collette T. Kean, a member of the Council’s Executive Committee, was the recipient of the annual leadership award.

Over the past year, the Council has expanded its program calendar to foster closer ties between members and the Medical Center and to involve members with the tremendous growth in services, research, and scholarship at the institutions. This fall, the Council successfully launched its Annual Business Meeting and its new Lecture Series. In October, Deborah and Paul Galant hosted a lecture featuring Richard D. Granstein, M.D. giving advice on skin wellness. In November, Miriam Paul Galant hosted a lecture featuring Richard D. Granstein, M.D. and Howard Stern hosted a lecture on Emergency Preparedness.

On November 20, 2007, Bench to Bedside: Bringing Cancer Research to Patient Care was the theme of the Council’s well-established annual fall tour and educational dinner. Nasser K. Altorki, M.D. and Barbara L. Hempstead, M.D., Ph.D. each led a hard hat tour of their laboratories in addition to giving presentations during dinner.

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*Executive Committee (as of November 1, 2007)
CHILDREN’S ADVISORY COUNCIL

The Children’s Advisory Council of NewYork-Presbyterian Hospital was established in 2004 to address priorities and objectives of the Morgan Stanley Children’s Hospital and the Komansky Center for Children’s Health. The Council is chaired by Sarah Nash, and includes NewYork-Presbyterian Hospital Trustees, representatives from both universities, and friends of each site. The Council meets several times a year with the President and Chief Executive Officer, Senior Vice President and COO for Women’s, Children’s and Community Health, the Chiefs of Pediatrics of Columbia and Weill Cornell, and other faculty and administrators to discuss issues concerning children and their families.

The principal goals of the Children’s Advisory Council are to develop leadership for personally contributing to and attracting private support for advancing the care of children; to raise visibility and communicate achievements to a broad external audience; to serve as a sounding board, advise on, advocate for, and participate in plans and programs; and to play a role in educating the public and our communities about the importance of the Morgan Stanley Children’s Hospital and the Komansky Center for Children’s Health as a national resource that requires investment in order for children to grow up healthy.

In accordance with this mission, the Council has been focusing efforts toward advocacy for children. Specifically, the Council assists with advocacy efforts to advance policy and legislation at the local, state and national levels, and it promotes partnerships that focus on issues affecting the health and welfare of children. The Council is currently collaborating with the National Association of Children’s Hospitals and Related Institutions (NACHRI) to implement strategies for working with elected officials and candidates.
NEW LEADERS

NewLeaders is a group dedicated to engaging New York City’s young leaders at NewYork-Presbyterian Hospital. Their goal is to build life-long ties between members and the Hospital’s mission through philanthropy, interaction with Hospital leaders, volunteer activities, and participation in social and educational events.

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(as of November 1, 2007)
NEW YORK-PRESBYTERIAN HOSPITAL

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With deep appreciation to the individuals and organizations who, through their generosity, have ensured that NewYork-Presbyterian will deliver the best health care to the next generation. Since the beginning of the “To Realize Medicine’s Promise” Campaign in 2000, these extraordinary donors, collectively known as The NewFounders, have pioneered and driven philanthropy at the Hospital to new heights. Their trust inspires us to reach even higher.

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Marc Krause
Director of Planned Giving
NewYork-Presbyterian Hospital
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(212) 821-0512
mak2009@nyp.org
Dr. Herbert Pardes, President and CEO, NewYork-Presbyterian Hospital

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